



Al Serkal Group LLC (Environmental Division) is committed to provide and to continually improve excellent cleaning and environmental management services, while protecting our people, people of all our stakeholders and the environment in which we work.

It is our primary objective to create an outstanding value for our customers and the society. As one of the leading companies in the field of cleaning and environmental management services, through innovative solutions, we shall contribute significantly in the efforts of our customers to achieve economic success, product quality, environmental protection, health and safety.

To achieve this, ASG will:

- Meet or exceed the expectations of our customers through proven quality principles at all levels of our service delivery process while being guided by our policies;
- Implement an Integrated Management System based on the requirements of ISO 9001, ISO 14001 and OHSAS 18001 standards, enabling excellent and continually improved service provision considering all business requirements of our customers and stakeholders;
- Implement a fact based monitoring of all our business goals including service quality, environmental protection, health, safety and legal compliance;
- Provide attractive ergonomic and safe workplaces enabling the organization to prevent environmental pollution, injuries and ill-health;
- Develop and continually improve the competence and qualifications of our employees, including the overall IMS performance according to our business need and goals;
- Ensure all operational activities are being performed as per best HSE practices;
- Apply a risk assessment process which drives the implementation of control to minimize or eliminate likelihood of injury or ill health;
- Comply with all applicable legal regulatory requirements, international standards, codes of practices related to health & safety and other identified best practices in balance with our economic resources.

We will ensure that this policy is communicated to all our personnel at all levels within the organization and to interested parties. This policy is the basis for establishing and reviewing objectives, KPIs and targets. It is reviewed and audited for its suitability at periodic intervals.

Signed & Authorized By:

Rafael Sanjurjo Lopez
General Manager